



PC Werth

Advanced Sound Technologies

Product RMA Form

About You

Contact Name:

Email: *EMAIL IS ESSENTIAL TO CONFIRM RECEIPT*

Phone:

*PC Werth takes an honourable approach to credit returns, endeavouring to process any returns fairly and without cost where possible:
Credit returns should be returned complete and as new, including any packaging and accessories within 15 days of receipt.
Credit returns that require calibration, rework/ repackaging, QA or repair, may attract a rework and restocking fee.
Our restock and restock fee is set as 10% of standard trade price plus the cost of any replacement parts.*

Your Return

Essential Information This information is essential to book your return in and issue any credit without undue delay

1. RMA number *Call 020 87722700 or email sales@pcwerth.co.uk for your RMA number*
2. Original DN/ Invoice/ or Order Reference

What are you returning?

1. Quantity of
2. Quantity of

Reason for Return: Order error Faulty Product Wrong address/ shipping error
Other

Have you provided a DN/ Invoice or other Order Reference?

Any more information?

Next Steps

Email this form to sales@pcwerth.co.uk or call 020 87722700
We will confirm your RMA number
Include a copy of this form including RMA number with your goods

Have you attached a copy of your original DN or Invoice?

Questions?

Call 020 8772 2700

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